



Southern Pacific Inflatables warrants that all properly registered inflatable boats manufactured by us are manufactured free of defects of materials and workmanship to the extent set out below:

- All fabric used in the construction of the Orca Hypalon tube against deterioration affecting serviceability (cracking and porosity) for a period of five (5) years from the date of original purchase.
- Care of Hypalon Fabrics: Non-breathable boat covers e.g. Stamoid® or PVC can create an environment for fungal growth and or small bubbles in the fabric and should be not be used. Boat Covers should also be manufactured from lighter coloured fabric e.g. White, Light Grey. Pennel Filipo the manufacturers of the Orca fabric recommend “Blue Marine” cleaning solutions (New Magic, Shmuffex, Gumemp 100) specifically designed to clean and protect Orca fabrics. Regular maintenance with these products helps inhibit mould growth and provides long-term protection.
- Fabric used in construction of the white PVC/Polyester coated fabric tube against deterioration affecting serviceability (cracking and porosity) and including the seams and inflation valves of the tube for a period of three (3) years from the date of original purchase. This warranty shall be modified to two (2) years from the standard period for boats built of PVC/Polyester coated fabric residing or spending continuous periods in tropical areas, or areas with extreme summer temperatures.
- Solvents e.g. MEK and EA can damage the fabrics and **MUST NOT** be used for cleaning purposes.
- Some high SF factor sunscreens can damage the fabrics and should be kept away from contact with the tubes.
- Seats, rails, cushions, floorboards, oars and all other attachments or accessories installed by Southern Pacific are warranted for a period of one (1) year from the date of original purchase against defects in workmanship and/or materials.
- Aluminium and GRP hulls and other powder coated products are warranted for a period of one (1) year from the date of original purchase against defects in workmanship and/or materials.
- Commercial warranty one (1) year only.



This warranty does not apply in the following circumstances:

- Other equipment installed on Southern Pacific inflatable boats (such as electronics). These items may carry their own individual warranties provided by their respective manufacturers or distributors. In such cases warranty claims should be handled directly with those manufacturers or distributors.
- Southern Pacific is not responsible for any work done on a Southern Pacific inflatable boat at an unauthorised service station and/or without Southern Pacific's prior approval.
- This warranty shall not apply to Southern Pacific inflatable boats subjected to negligence, accident, improper operation, improper trailering, damages caused by an outboard motor in excess of the maximum horsepower specified on the data plate affixed to the transom, improper maintenance or storage, tubes exposed to harsh chemicals, to commercial use or other than normal use or application. Any repair made as a result of any of the above will be made at a charge to the owner.
- Where damaged powder coating has occurred as a result of the surface being pierced for any reason whatsoever.
- Failure to properly register your Southern Pacific inflatable boat with Southern Pacific within sixty (60) days of original date of purchase constitutes nullification of this warranty. A registration card is included in the packet given to the original owner together with the Instruction Manual and Usage Guide and repair kit.
- No warranty applies on customer specified bare alloy hulls.

Any warranty claims must be approved by Southern Pacific in writing before any warranty work is performed on the Southern Pacific inflatable boat. The original retail purchaser must send written notification with the original bill of sale, and photographs illustrating the damage and/or defect to Southern Pacific. Southern Pacific will then advise the owner where to send - freight prepaid - the boat or part for repair or replacement. In many cases a local authorised service station may be used for repairs, in others, the boat must be repaired by factory personnel only. This warranty does not include freight or delivery charges - other charges may apply.

Southern Pacific reserves the right to alter models, change colours, specifications, materials, equipment, component parts, prices or cease production of certain models at any time without notice; and such changes shall be made without incurring obligations to equip or modify units produced prior to the date of such changes.

Other than as stated herein, Southern Pacific or its appointed distributors make no warranty of merchantability or suitability for any application. Where (were it not for this paragraph) the Consumer Guarantees Act, 1993 would apply to the sale of Southern Pacific inflatable boats and/or equipment and the inflatable boat and/or equipment is acquired for the purposes of a



business as defined in the Consumer Guarantees Act, 1993, that Act does not apply to contract of sale. Nothing in this warranty document is intended to have the effect of contracting out of the provisions of the Consumer Guarantees Act, 1993 where that Act applies. Where the Act does apply, these terms are modified accordingly.

If the Southern Pacific inflatable boat and/or equipment is being purchased for any form of commercial and/or government use, please contact our office for commercial warranty information.



**Southern Pacific**

**INFLATABLE BOAT WARRANTY**

[www.southernpacific.co.nz](http://www.southernpacific.co.nz)

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Please detach the section below, complete it and mail it to Southern Pacific Inflatables at the above address within 7 days of purchase:

Serial No. of boat :	
Model of boat :	
Date purchased :	
Purchased from :	
Purchasers Name :	
and Address :	

Congratulations on your investment in a top quality inflatable boat.

Your individual boat serial number is : \_\_\_\_\_

All Southern Pacific Inflatable Boats are constructed according to closely monitored design specifications. All workmanship and materials utilised are of the highest standard to ensure continuing durability and performance.

Your Warranty is effective from : \_\_\_\_\_ (date of purchase)

All workmanship, bonded components, fabric and air retention are guaranteed as stated above, excepting damage caused by abuse and misuse. All painted and varnished surfaces should be properly maintained.

Full warranty conditions are documented overleaf

Please keep this part for your records  
 Owner's Manual is available for download online.

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